

QUALITY POLICY STATEMENT

Hayneswood Engineering (UK) Limited has been established for some fifteen years; during this period the company has been one of supplying products whose quality consistently meet or exceed the expectations and needs of the customers and reflects the published specifications of the customer. The company operates a system that regularly evaluates its processes and customer needs, and has set quantifiable goals with plans in place to ensure that they are improved year on year.

The company quality systems are defined in a Quality / Procedures Manual and the effective operation of such systems are operated by all effective systems. This policy is maintained on a continual basis to assure customers that the products supplied conform to the laid down procedures or disciplines of the company, to ensure that we meet the customer's needs and expectations.

It is the responsibility of the Works Directors to ensure that any subsequent changes to the system are communicated to all staff.

The Works Directors, assisted by the inspector, have full authority to implement the Quality Procedures and is responsible for all matters that affect product quality. The jobholder has the authority to carry out additional work, verification or testing of any product, which he considers necessary for proof of product conformity.

Housekeeping is an important element in displaying our intent on making quality products; to this end each employee shall ensure that the workshop is maintained in a clean and tidy condition at all times.

The policy of Quality Assurance is in place to ensure that the overall organisational goals of the company are met. The goals of this company are to ensure that the best possible product is supplied to our valued clients, and that we are able to meet their needs and requirements as effectively and efficiently as possible. To achieve and maintain a level of quality which enhances the company's reputation with customers and to endeavour, at all times, to maximise customer satisfaction with the services provided by Hayneswood Engineering (UK) Limited.

Our organisational goals are to ensure that the changes required within our documented management system and any quality system requirements imposed by the applicable regulatory authority to meet the requirements of AS9100, are performed in a managed methodical way to ensure that the system is fully understood and implemented throughout the company.

The Company policy shall be displayed on the notice board within the factory, and the procedures laid down in the Quality Manual shall be observed at all times.